

## Formal Letter of Complaint – Sprouts

64 Brown Lane,  
Foxhole,  
Devon,  
TQ9 7NJ  
27th May 2012

Dear Mr. Smith,

I am writing to complain about the food I ordered from your café last week. I came into your shop on Tuesday morning and bought a huge plate of English Breakfast, with sausages, beans, eggs, toast and a cup of tea.

When I started eating the food, I found that it was rotten and burnt! The sausages were black and crispy, and has a strange texture. The beans were far too runny and flavourless – as if somebody added water to them! The eggs smelt like they must have become rotten weeks ago. I could not possibly eat them! The slices of toast were also stale and as dry as the Sahara Desert.

This was extremely disappointing, as I had nothing else to eat at home and spent a lot of money! Following the disappointment, I was forced to go out and buy food from another place. Because it was still early in the morning, most other places were closed. I would like a full refund of my horrible meal. I paid in cash and I have attached the receipt. Please contact me at the above address if you need to me come into the shop to pick up the refund.

Yours sincerely,

Miss. F. Gardener.